

## American Association on Health & Disability

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**AAHD** - Dedicated to better health for people with disabilities through health promotion and wellness



June 26, 2017

# **Re: NQF Emergency Department Quality of Transitions of Care Draft Report** for Public Comment

Dear Colleagues:

The American Association on Health and Disability and the Lakeshore Foundation appreciate the opportunity to provide comments. This is a very important topic and we are delighted that NQF is thoughtfully addressing and analyzing this subject.

The American Association on Health and Disability (AAHD) (<a href="www.aahd.us">www.aahd.us</a>) is a national non-profit organization of public health professionals, both practitioners and academics, with a primary concern for persons with disabilities. The AAHD mission is to advance health promotion and wellness initiatives for persons with disabilities.

The Lakeshore Foundation (www.lakeshore.org) mission is to enable people with physical disability and chronic health conditions to lead healthy, active, and independent lifestyles through physical activity, sport, recreation and research. Lakeshore is a U.S. Olympic and Paralympic Training Site; the UAB/Lakeshore Research Collaborative is a world-class research program in physical activity, health promotion and disability linking Lakeshore's programs with the University of Alabama, Birmingham's research expertise.

### Patient, Family, and Caregiver Information Exchange

We fully support and reinforce the significance of measures addressing patient, family, and caregiver information: Pages 17-20, 23, 28, One of the 4 important subdomains is patient/family/caregiver experience. One of the prioritization findings is patient-centered communication.

#### Importance of Utilizing and Knowing About Available Community Resources

The NQF workgroup on persons dually eligible for Medicaid and Medicare, the NQF committee on home and community-based services, the NQF committee on health disparities, and many other NQF entities have recognized the importance of community resources – non-health, social services, natural supports – to promoting health. We are delighted to see this concept reinforced in the NQF draft report. Pages 20-22, 25,28-29: One of 3 common themes is the need to increase linkages between providers and other community resources. One of the prioritization findings is community resource information. One of the prioritization performance measurement is increase linkages to support patient-centered transitions.

Our comments have been submitted through the NQF comment portal.

Thank you for the opportunity to comment. If you have any questions please contact Clarke Ross at clarkeross10@comcast.net.

Sincerely,

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Member, National Quality Forum (NQF) workgroup on persons dually eligible for Medicare and Medicaid (2012-present) and NQF population health task force (2013-2014) <a href="http://www.qualityforum.org/">http://www.qualityforum.org/</a>) and NQF representative of the Consortium for Citizens with Disabilities (CCD) Task Force on Long Term Services and Supports (<a href="http://www.c-c-d.org/">http://www.c-c-d.org/</a>). 2017 member, NQF MAP workgroup on Medicaid adult measures. 2016-2017 NQF duals workgroup liaison to the NQF clinician workgroup. 2015-2016 and 2014-2015 NQF duals workgroup liaison to the NQF PAC/LTC workgroup. Member, ONC (Office of the National Coordinator for Health Information Technology) Health IT Policy Committee, Consumer Workgroup, March 2013-November 2015; Consumer Task Force, November 2015-April 2016. <a href="http://www.healthit.gov/policy-researchers-implementers/federal-advisory-committees-">http://www.healthit.gov/policy-researchers-implementers/federal-advisory-committees-</a>

<u>facas/consumer-empowerment-workgroup</u>). Member, SAMHSA Wellness Campaign National Steering Committee – January 2011-September 2014. (http://promoteacceptance.samhsa.gov/10by10/).

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