

July 18, 2017

The Honorable Rodney P. Frelinghuysen, Chairman  
The Honorable Nita M. Lowey, Ranking Member  
House Committee on Appropriations  
Washington, DC 20515

The Honorable Tom Cole, Chairman  
The Honorable Rosa L. DeLauro  
House Appropriations Subcommittee on Labor, Health and Human Services, Education, and Related Agencies  
Washington, DC 20515

Dear Chairman Frelinghuysen, Ranking Member Lowey, Chairman Cole, and Ranking Member DeLauro:

The 79 undersigned organizations are writing to **urge you to protect funding for the Medicare State Health Insurance Assistance Program (SHIP)**, and restore funding to the FY16 level of \$52.1 million.

Approximately 10,000 Americans become eligible for Medicare each day – significantly increasing the need and demand for SHIP services. Over the past two years, more than 7 million people with Medicare received help from SHIPs. Since 1992, counseling services have been provided via telephone, one-on-one in-person sessions, interactive presentation events, health fairs, exhibits, and enrollment events. Individualized assistance provided by SHIPs almost tripled over the past 10 years.

Understanding the A, B, C, and Ds of Medicare is an overwhelming, isolating experience if older adults and people with disabilities go without help. SHIPs provide local, in-depth, insurance counseling and assistance to Medicare beneficiaries, their families and caregivers. This encompasses a broad range of areas, including coverage options, fraud and abuse issues, billing problems, appeal rights, and enrollment in low-income protection programs.

If the recent \$52.1 million investment had simply kept pace with inflation and the increasing number of Medicare beneficiaries since FY11, it would have reached at least \$67 million for FY18. Eliminating the program would be a devastating blow to the Americans with Medicare who would no longer have access to the only federal program that provides free, personalized, unbiased counseling on the growing complexities of Medicare coverage.

SHIPs receive funding under the Administration for Community Living for 54 grantees (all states, Puerto Rico, Guam, DC, and the US Virgin Islands), overseeing a network of more than 3,300 local SHIPs and over 15,000 counselors, 57% of whom are highly trained volunteers who donate almost 2 million hours of assistance. SHIPs provide one-on-one, face-to-face assistance. Because of the labor-intensive, in-person nature of SHIP work and the high demand for SHIP services, volunteers have helped paid staff meet beneficiary needs since the inception of the program. Though volunteers donate their time, they cannot accurately and safely serve often vulnerable beneficiaries without training, support, and monitoring – all of which must be provided by paid staff. Given Medicare's complexities and the reality of volunteer turnover, SHIPs must dedicate year-round resources to recruiting volunteers and managing their volunteer programs or they will have none.

SHIPs offer increasingly critical services that cannot be supplied by 1-800 MEDICARE, on-line or written materials, or other outreach activities. In fact, approximately one-third of all partner referrals to SHIP originate from Medicare Advantage and Part D prescription drug plans, local and state agencies, the Centers for Medicare and Medicaid Services, the Social Security Administration, and members of Congress and their staff. Additionally, these partners include SHIP contact information in their websites, publications, and correspondence to beneficiaries as the source of assistance when individuals need help.

SHIPs advise, educate, and empower individuals to navigate the increasingly complex Medicare program and help beneficiaries make choices among a vast array of options to best meet their needs. Making informed decisions among an average of 20+ prescription drug plans and 19 Medicare Advantage plans, as well as various Medigap supplemental insurance policies, can save money and improve access to quality care. Given the significant differences in premiums, cost sharing, provider networks, and coverage rules, SHIPs play a critical role in ensuring that these choices are well informed and thoughtful for each beneficiary served.

While the Medicare coverage that best meets a beneficiary's unique needs isn't always the least expensive, wise decision-making by informed consumers in the current market can save money for individuals, and potentially reduce overall Medicare spending as well. For example, a 2012 study in *Health Affairs* entitled "The Vast Majority of Medicare Part D Beneficiaries Still Don't Choose the Cheapest Plans That Meet Their Medication Needs," found that if beneficiaries chose the least expensive Part D plan available in their region, they could save an average of \$368 per year and that only 5.2% of the beneficiaries in the study sample chose the least expensive plan. Several states that estimate savings to beneficiaries resulting from SHIP assistance reported achieving significant savings in 2015, including \$110 million in Massachusetts, \$56 million in Michigan, and \$53 million in North Carolina.

We urge the House to provide the support and assistance needed by America's seniors and people with disabilities on Medicare by restoring SHIP funding to \$52.1 million.

Sincerely,

AFSCME Retirees  
Aging Life Care Association  
The AIDS Institute  
Allergy & Asthma Network  
Alliance for Aging Research  
Alliance for Retired Americans  
Alliance of Information and Referral Systems  
The ALS Association  
Altarum Institute  
AMDA – The Society for Post-Acute and Long-Term Care Medicine  
American Association on Health and Disability  
American Dance Therapy Association  
American Diabetes Association  
American Federation of Government Employees  
American Foundation for the Blind  
American Music Therapy Association  
American Society on Aging  
The Arc of the United States  
Arthritis Foundation

Association for Gerontology and Human Development in Historically Black Colleges and Universities (AGHDHBCU)  
Association of Jewish Family and Children's Agencies  
Asthma and Allergy Foundation of America  
Better Medicare Alliance  
B'nai B'rith International  
Brain Injury Association of America  
California Health Advocates  
Caring Across Generations  
Center for Elder Care and Advanced Illness  
Center for Medicare Advocacy  
Christopher & Dana Reeve Foundation  
Community Catalyst  
Dialysis Patient Citizens  
Disability Rights Education and Defense Fund (DREDF)  
Easterseals  
Epilepsy Foundation  
Families USA  
Gerontological Society of America  
GIST Cancer Awareness Foundation  
International Association for Indigenous Aging  
Justice in Aging  
Lakeshore Foundation  
LeadingAge  
Lupus and Allied Diseases Association, Inc.  
Lupus Foundation of America  
Lutheran Services of America  
Medicare Rights Center  
The Michael J. Fox Foundation for Parkinson's Research  
National Academy of Elder Law Attorneys  
National Adult Day Services Association (NADSA)  
National Adult Protective Services Association  
National Alliance for Caregiving  
National Asian Pacific Center on Aging  
National Association for Home Care & Hospice  
National Association of Area Agencies on Aging  
National Association of Nutrition and Aging Services Programs  
National Association of RSVP Directors  
National Association of Social Workers (NASW)  
National Association of State Head Injury Administrators  
National Association of State Long-Term Care Ombudsman Programs  
National Association of States United for Aging and Disabilities  
National Committee to Preserve Social Security and Medicare  
National Consumer Voice for Quality Long-Term Care  
National Council on Aging  
National Council on Independent Living (NCIL)  
National Disability Rights Network  
National Health Law Program

National Kidney Foundation  
National Multiple Sclerosis Society  
National Organization for Rare Disorders (NORD)  
National Senior Corps Association  
Parent Project Muscular Dystrophy (PPMD)  
Pension Rights Center  
Senior Service America, Inc.  
Service Employees International Union  
Social Security Works  
Special Needs Alliance  
United Cerebral Palsy  
Visiting Nurse Associations of America (VNAA)  
Women's Institute for a Secure Retirement

cc: Members of the House Committee on Appropriations