Tips, Tricks, and Trends for Building Effective Partnerships through Hospital Community Benefit: Making the Most of the Next CHNA

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Community Catalyst Learning Community Call December 21, 2018

ROADMAP

- Housekeeping
- Welcome & Framing
- CHNAs: A Partnership between Hospitals and Their Communities
- Delivering Community Benefit: A Healthy Food Research & Resource Project
- Q & A COMMUNITY CATALYST © 2018

HOUSEKEEPING

- 1. This call is being recorded
- 2. We have reserved time for Q & A at the end of the call
- Lines are muted; you can submit questions via the Q & A box (usually the bottom lefthand panel)
- 4. Slides and materials will be sent after the call
- 5. Please complete the webinar evaluation



Framing Today's Conversation

- Local/regional efforts to advance equity, improve access, and address longstanding community health priorities
- Formal process encourages proactive planning and private-public partnerships
- Opportunity for hospitals, public health to invest time, treasure to build relationships and engage directly with communities experiencing brunt of health inequities
- Implementing these ideals = work in progress!

Investing in Local Community Capacity



BUILDING LOCAL CAPACITY TO ENGAGE HOSPITALS THROUGH COMMUNITY BENEFIT: LESSONS AND LEARNINGS FROM THREE COMMUNITIES

OCTOBER 2018

Report Authored by: Jessica Cartis, Senior Advisor, Center for Consumer Engagement in Health Innovation Holly Lang, Consultant

Our Partners:

- Asian Pacific American Network of Oregon (APANO) (Portland, OR)
- Northwest Bronx Community and Clergy Coalition (Bronx, NY)
- Waite House-Pillsbury United Communities (Minneapolis, MN)

...with generous support from the Kresge and SURDNA Foundations.





"The trainings made me realize I need to get involved. [I] began to learn, 'Why do I see certain things in particular neighborhoods—obesity, high blood pressure?' It was a real eye opener. We talked about housing, restorative justice and [how] all of that affects health." – D'Andre P., Bronx Health Justice Committee member





Recommendations

- Follow the community's lead
- Build staffing models that support responsive relationships with community partners
- Adopt funding approaches that sustain long-term CBO involvement
- Make CHNAs the starting point, not the destination, for the working relationship
- Explore policies that make robust community engagement & collaboration the easy choice



Investing in Institutional Approaches: The Community Benefit Dashboard



JULY 2018

Report authored by: Jessica Curtis, Senior Advisor, Community Catalyst Holly Lang, Consultant

- Strategic investment
- Centered, effective community engagement strategies that are mutually meaningful
- Equitable financial assistance and billing policies
- Internal governance and adequate support for hospital staff and programs
- Evaluation that includes engagement and equity

YOUR TURN!



Thank You



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