

Medicaid Service Use During COVID-19:

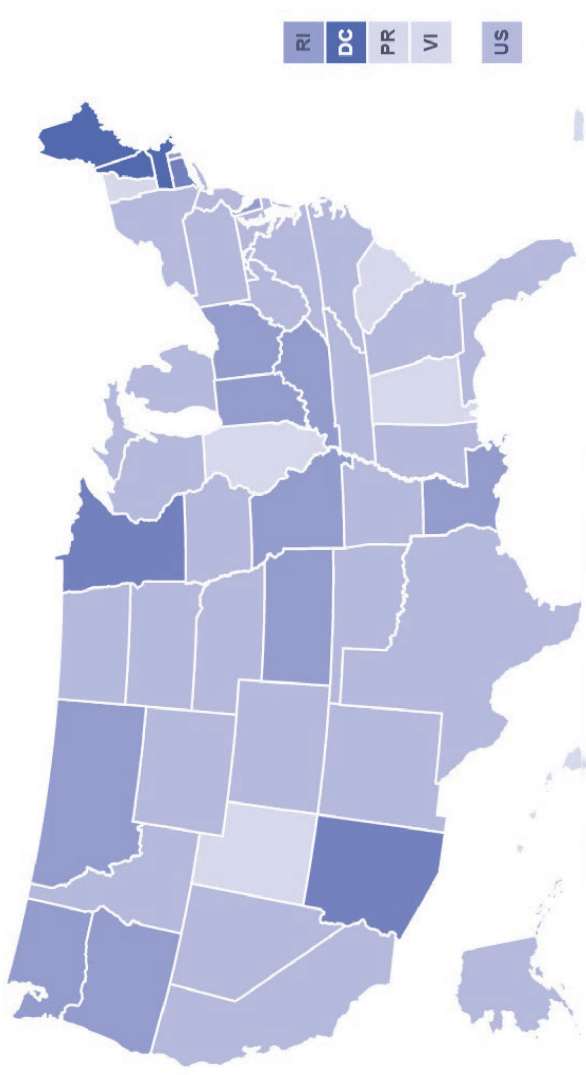
Key highlights

Preliminary data suggest that through July 2020, during the PHE:

- Primary, preventive, and mental health services declined among children age 18 and under starting in March 2020. Although rates are starting to rebound, millions of services still need to be delivered to make up for those missed between March and July 2020.
- Service delivery via telehealth for children increased dramatically, but not enough to offset this decline in services, especially for mental health services. Of all services examined in this analysis, mental health services rates have rebounded the least between March and July 2020.
- Mental health services and SUD services for adults ages 19 to 64 and children under age 19 dropped substantially in April and have continued to decline through July in nearly all states.
- Compared to prior years' rates, there is a notable gap in services for mental health conditions and SUDs.
- Service delivery via telehealth for adults age 19 to 64 and children under 19 increased dramatically, but not enough to offset the decline in in-person services.

Preliminary data show rates of services delivered through telehealth peaked in April, fell through July, and were highest in a few key states

Average monthly rate of services delivered via telehealth per 100,000 Medicaid and CHIP beneficiaries in 2020



Note: Data for recent months are likely to be adjusted upward due to claims lag.

Notes: These data are preliminary. Data are sourced from the T-MSIS Analytic Files v4 in AREMAC, using final action claims. They are based on September T-MSIS submissions with services through the end of August. Recent dates of service have very little time for claims runoff and we expect large changes in the results after each monthly update. Because data for August are incomplete, results are only presented through July 31, 2020.

46,897,937 services delivered through telehealth from March through July 2020, an increase of **2,846%** compared to March through July 2019

Number of services delivered via telehealth among Medicaid and CHIP beneficiaries in 2020

