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FUTURE FRAME WEBINAR SERIES

- + Timely Healthcare Topics
- + Expert-Led Discussions
- + Actionable Takeaways

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PARTNERS
An FMA Company

HEALTH MANAGEMENT ASSOCIATES



Juliet Marsala
Principal



Rosa Plasencia
Director, NCI-AD



Camille Dobson
*Deputy Executive
Director*



Matt Wimmer
Principal



Jennifer Colamonico
Senior Director



HEALTH MANAGEMENT ASSOCIATES



Camille Dobson
*Deputy Executive
Director*



- **Deputy Executive Director at Advancing States.**
 - Provides executive leadership and policy guidance to state aging and disabilities agencies, focused on managed long-term services and supports and quality measurement.
 - Offers technical assistance to states seeking to implement or improve their MLTSS programs.
- **Co-author of eight briefs on MLTSS policy issues.**
 - Topics include the value of MLTSS to state agencies, MCO/state collaborations to address the direct care workforce, and a 3-part series to guide states as they build integrated care models for dually-eligible beneficiaries.
- **Previously worked for 10 years at the Centers for Medicare & Medicaid Services.**
 - Served as Sr. Policy Advisor for Medicaid managed care.

HCBS Quality Measure Set: SMDL 22-003



July 21, 2022:
SMDL 22-003 was released, detailing first-ever HCBS Quality Measure Set

- 1st of 2 guidance documents from CMS
- Intended for use in all HCBS programs
- Intended to apply to both FFS and managed care

<https://www.medicaid.gov/federal-policy-guidance/downloads/smd22003.pdf>

HCBS Quality Measure Set (SMDL 22-003)

Organization

- Extensively leverages existing beneficiary surveys used by states to assess beneficiary experience of care
- Also includes administrative claims or care-plan based measures
- Measures are arranged by the areas CMS is interested in:

1915(c) waiver assurance: Service Plans	1915(c) waiver assurance: Health and Welfare
Access	Rebalancing
Community Integration	

- If a measure addresses more than one of these topics, they are indicated as such

HCBS Quality Measure Set (SMDL 22-003)

Organization

- Multiple measures for each ‘assurance’ means that states can use the consumer survey of their choice to collect and report data on those topics of CMS interest, so that:
 - a state that fields the NCI-AD™ survey would only use the applicable NCI-AD™ measures in the measure set to report to CMS on outcomes for older adult and persons with physical disabilities
 - a state that fields the NCI-IDD™ survey would only use the applicable NCI-IDD™ measures in the measure set to report to CMS on outcomes for adults with intellectual or developmental disabilities

HCBS Quality Measure Set: SMDL 22-003

Measures addressing Service Plan assurances are in blue shading

Measures addressing Health and Welfare assurances are in orange shading

NQF #	Measure Steward	Measure Name	Data Collection Method	Assurance Subassurance	Access	Rebalancing	Community Integration and HCBS Settings Requirements
NA	ADvancing States, HSRI	NCI-AD: Percentage of people who are able to see or talk to their friends and family when they want to	Participant Reported Data/Survey				✓
NA	ADvancing States, HSRI	NCI-AD: Percentage of people who have transportation when they want to do things outside of their home	Participant Reported Data/Survey		✓		✓
NA	ADvancing States, HSRI	NCI-AD: Percentage of people who feel safe around their support staff	Participant Reported Data/Survey	Assurance: Health & Welfare - The State demonstrates it has designed and implemented an effective system for assuring waiver participant health and welfare. Subassurance: 1. The State demonstrates on an ongoing basis that it identifies, addresses and seeks to prevent instances of abuse, neglect, exploitation and unexplained death.			✓
NA	ADvancing States, HSRI	NCI-AD: Percentage of people who are ever worried for the security of their personal belongings	Participant Reported Data/Survey	Assurance: Health & Welfare - The State demonstrates it has designed and implemented an effective system for assuring waiver participant health and welfare. Subassurance: 1. The State demonstrates on an ongoing basis that it identifies, addresses and seeks to prevent instances of abuse, neglect, exploitation and unexplained death.			✓
NA	ADvancing States, HSRI	NCI-AD: Percentage of people whose money was taken or used without their permission in the last 12 months	Participant Reported Data/Survey	Assurance: Health & Welfare - The State demonstrates it has designed and implemented an effective system for assuring waiver participant health and welfare. Subassurance: 1. The State demonstrates on an ongoing basis that it identifies, addresses and seeks to prevent instances of abuse, neglect, exploitation and unexplained death.			✓
NA	ADvancing States, HSRI	NCI-AD: Percentage of people in group settings who have enough privacy where they live	Participant Reported Data/Survey				✓
NA	ADvancing States, HSRI	NCI-AD: Percentage of people who can choose or change what kind of services they get	Participant Reported Data/Survey	Assurance: Service Plan - The State demonstrates it has designed and implemented an effective system for reviewing the adequacy of service plans for waiver participants. Subassurance: 1. Service plans address all members' assessed needs (including health and safety risk factors) and personal goals, either by the provision of waiver services or through other means. Subassurance: 4. Participants are afforded choice between/among waiver services and providers.	✓		✓

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Rosa Plasencia
Director

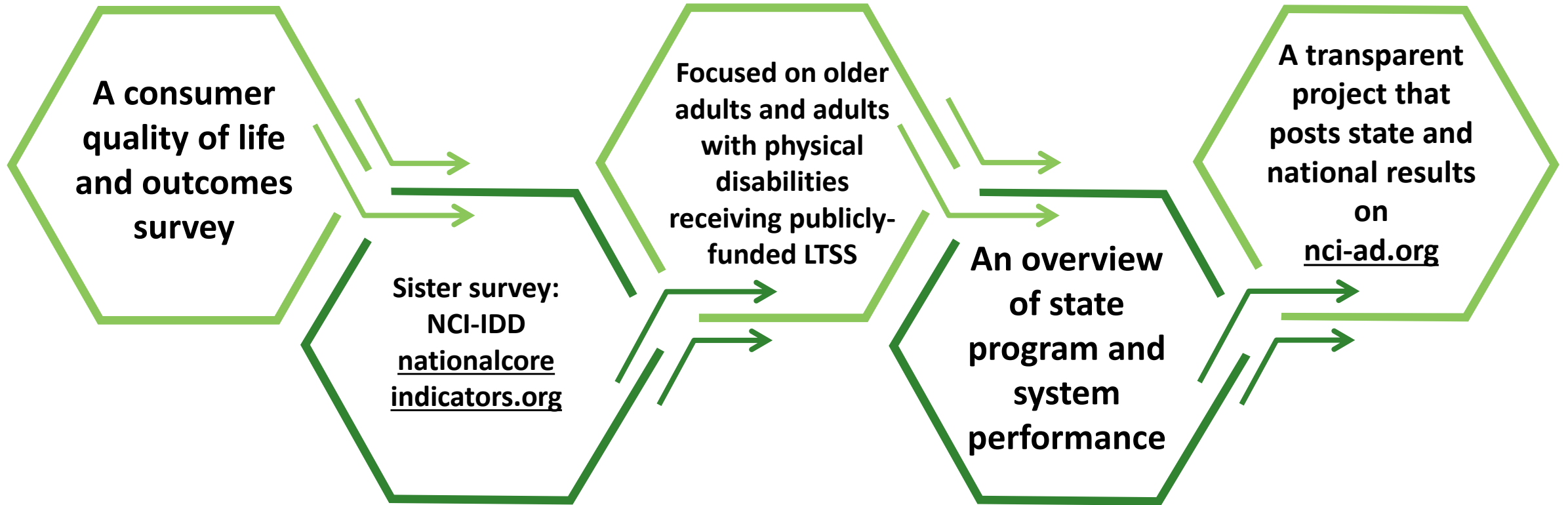


- **Director, National Core Indicators, Aging & Disabilities at Advancing States.**
 - Expertise in long term services and supports.
 - Supports State Medicaid, Aging, and Disability agencies to measure and track their performance.
- **Former Director, LTSS Policy, Advancing States.**
 - Provided state technical assistance, peer-to-peer exchange of information and promising practices, analyzed proposed policy and regulations, and supported Advancing States advocacy efforts.
 - Expertise in managed care, LTSS, ADRCs and No Wrong Door, quality oversight, and access to services.
- **Previous experience in state government and as a Title III-B legal services provider.**

National Core Indicators – Aging & Disabilities (NCI-AD)



NCI-AD is:



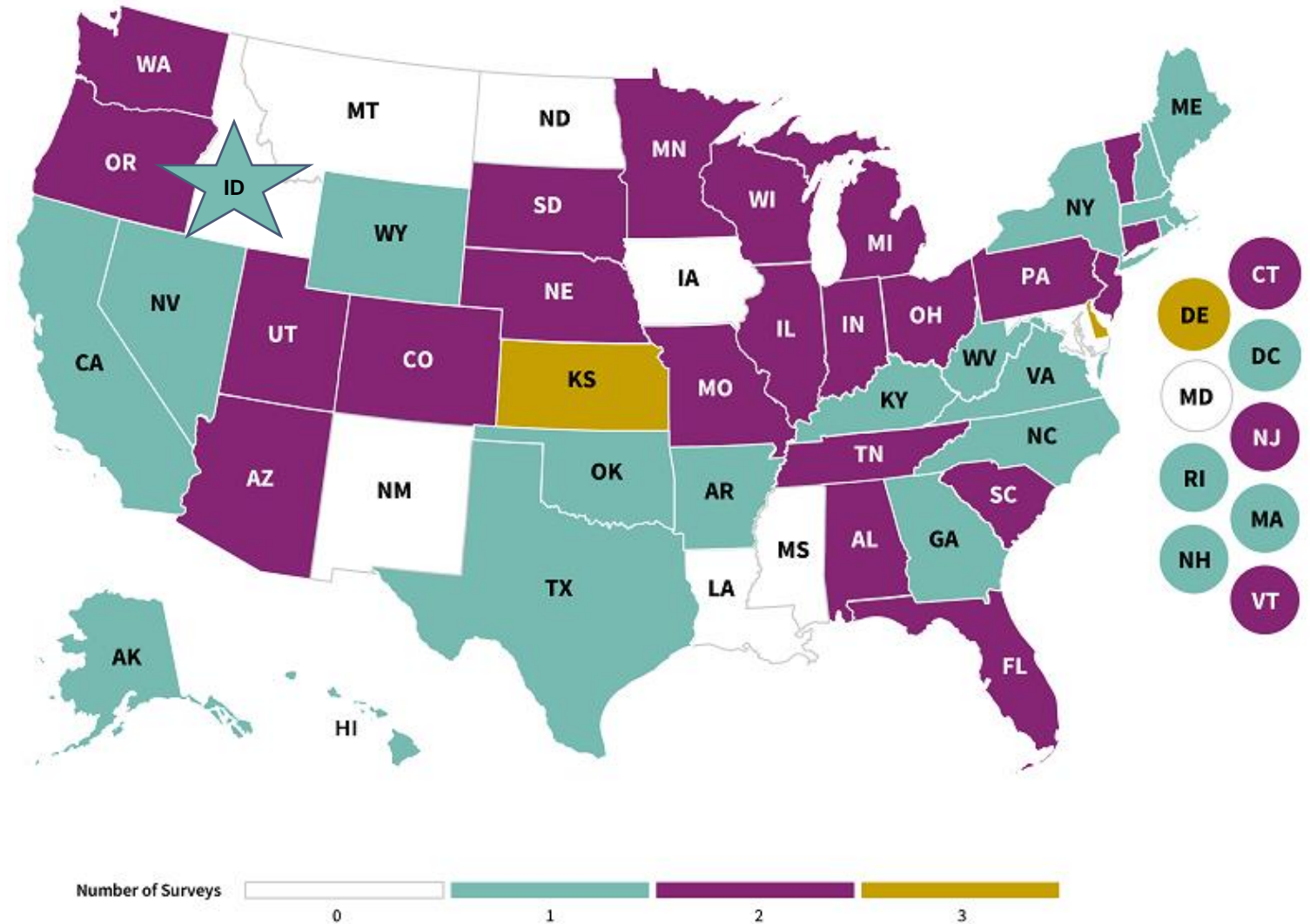
HCBS Quality Measure Set: SMDL 22-003

CMS recommends that within 2 years of adoption states stratify these measures to address equity issues:

Race	Ethnicity	Age
Language	Disability	Urbanicity
Sex	Gender	Gender Identity
Sexual Orientation		

States' Experience of Care Survey Administration Status

- States vary in how often they administer voluntary surveys and the proportion of the LTSS population covered by surveys.
- This count includes surveys administered since 2019. Due to the COVID-19 public health emergency, states paused administering the NCI-AD survey during the 2020-2021 reporting cycle.
- States may also use other surveys to understand the experiences of their LTSS beneficiaries.



Source: <https://www.medicaid.gov/state-overviews/scorecard/state-use-patient-surveys-ltss-beneficiaries/index.html>

HEALTH MANAGEMENT ASSOCIATES



Matt Wimmer
Principal



- **Principal based in Boise, ID**
 - Expertise in value-based payment, home and community-based services, and Medicare-Medicaid integration.
- **Former Director, Idaho Department of Health and Welfare, Division of Medicaid**
 - Led the implementation of Healthy Connections Value Care, Idaho Medicaid's accountable care program.
 - Expanded managed care for dual eligibles, supported patient-centered medical homes, COVID-19 response efforts, children's mental health reform, and IDD services reform.
- **Former Deputy Administrator of Policy and Innovation, Department of Health and Welfare**
 - Previous roles include Bureau Chief of Medical Care and Program Manager of the medical care unit.

HEALTH MANAGEMENT ASSOCIATES



Juliet Marsala
Principal

HMA

HEALTH MANAGEMENT ASSOCIATES

- **Principal based in Philadelphia, PA**
 - Over 15 years of experience focused on community-based and long-term care prior to HMA.
 - Expertise in aging and disability services, managed care, nursing home transitions, supportive housing, employment and workforce development, and behavioral health.
- **Leads transformation of community-based organizations' operations**
 - Supports CBOs more effectively provide social services to vulnerable populations in home and community-based services (HCBS) and long-term services and supports (LTSS).

■ Q&A and Resources



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Join us for our next LinkedIn Live discussion on August 25th !