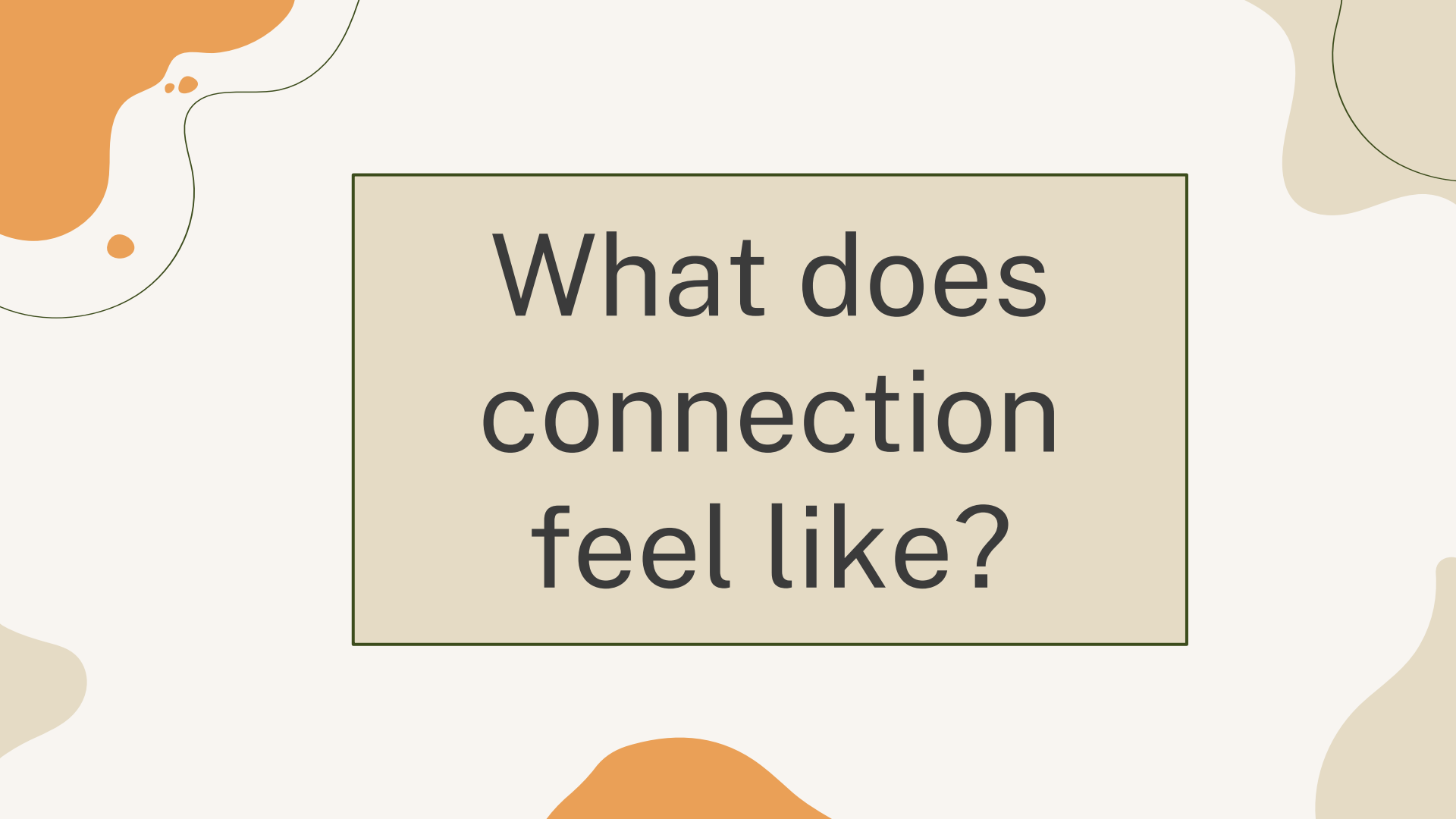


# Transforming Health Care Culture Through Conversations

Janielle Bryan, MPH CHES

Stephen and Sandra Sheller 11th  
Street Family Health Services



The background features abstract, organic shapes in shades of orange and beige. A large, irregular orange shape is in the top-left corner, and a smaller one is at the bottom. Beige shapes are scattered in the top-right and bottom-right areas. A thin black line outlines a central rectangular area containing the text.

What does  
connection  
feel like?



# Intro of 11th Street



# Background

Stephen and Sandra Sheller 11th Street Family Health Services of Drexel University — a federally qualified health center in North Philadelphia operated in partnership with the Family Practice & Counseling Network — sits in a neighborhood in transition.

Four public housing developments surround the center, but blocks away are new bars, restaurants, a gin distillery, and rehabbed rowhouses — all signs of the gentrification taking place in pockets across a city that still ranks as the poorest of America's major metro areas.



# A Glimpse of History

**1996**

The School of Nursing at MCP/Hahnemann University entered into an agreement with the Philadelphia Housing Authority (PHA) to address health issues of residents in Philadelphia's 11th Street Corridor.

**1998**

3.3 million grant was secured from the federal Health Resources and Services Administration (HRSA), in partnership with the PHA, to build a freestanding 17,000 square foot state-of-the-art health center

**June 2002**

The Center entered into a "linkage" agreement with the Family Practice and Counseling Network, which gave the center access to cost based reimbursement and grant funds for the uninsured through their Federally Qualified Health Center (FQHC) status.

**September 2002**

The new building opened

**2010**

Drexel acquired the land adjacent to the Center, and with this acquisition will be able to increase the Center's physical space through an addition to the existing building.

**June 2014**

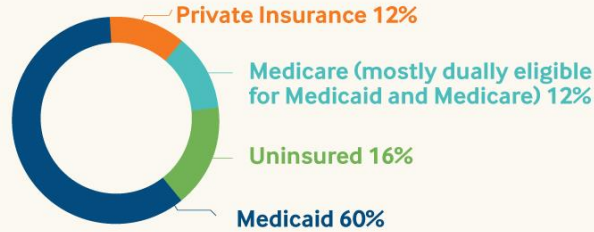
Drexel University broke ground for a 17,000 sq. ft. addition.

**2015**

The expansion was complete in June 2015, with a Ribbon cutting celebration on 11.11.15.

## 11<sup>TH</sup> STREET: PATIENTS AND NEIGHBORHOOD

**85%** of the population is African American



**2 of 3**  
are female



**1/3**

are obese

**12%**

have diabetes

**20%**

have depression

### THE POVERTY RATE

in the fifth district of North Philadelphia is

**36%**

### THE POVERTY RATE

in the part of the district where the 11th Street health center is located exceeds

**40%**

# What I Do

**Partnering with community leaders and advocates**

**Connecting with sectors outside of public health that impact overall health**

**Bridge the gap between community needs and resources**



# Photo Showcase





# The Case of the Ringing Phones











# Gaining Clarity



**Why is this  
important to us as  
an organization?**



**Why is this  
important to me?**

**Thank  
You!**