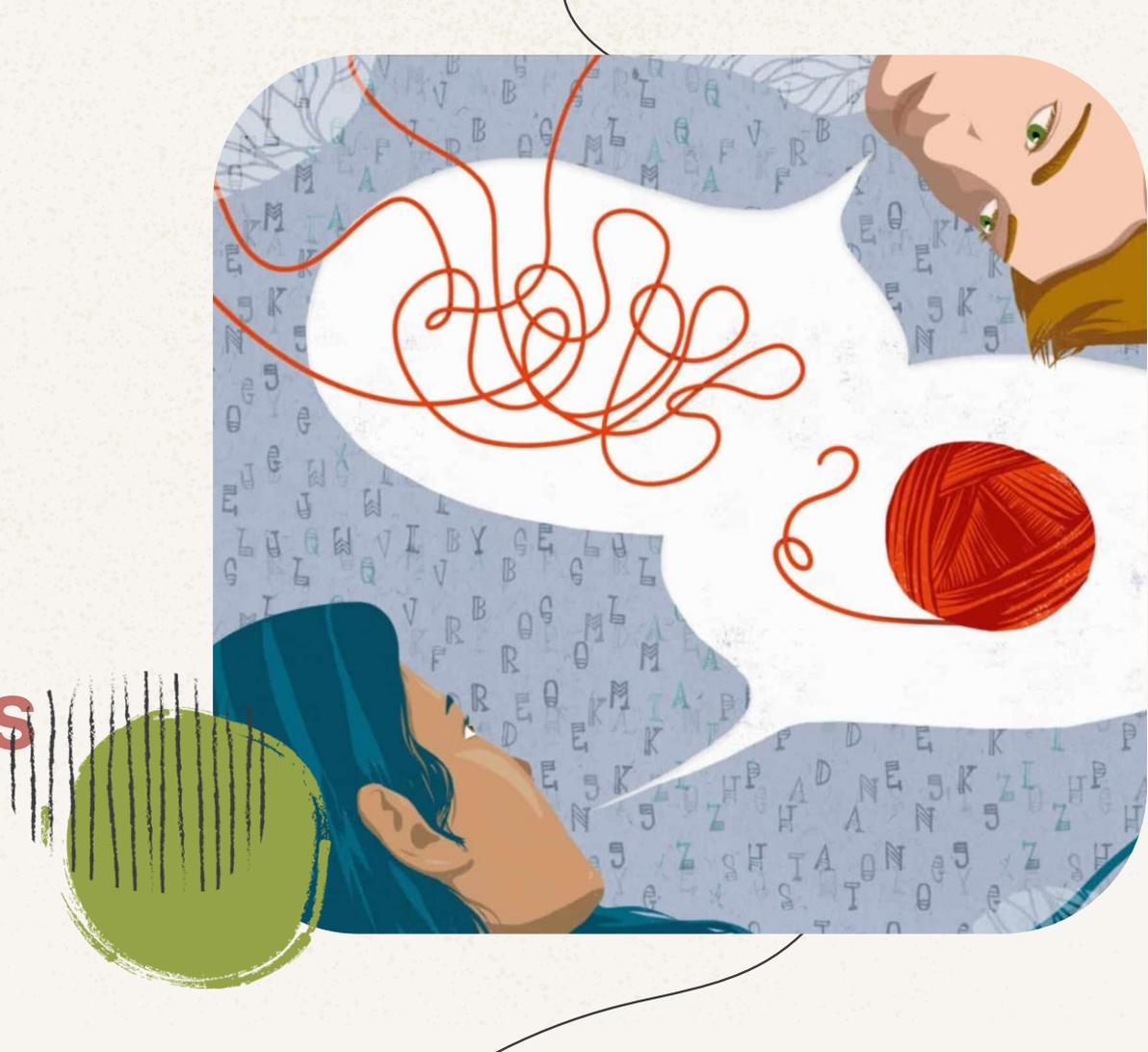
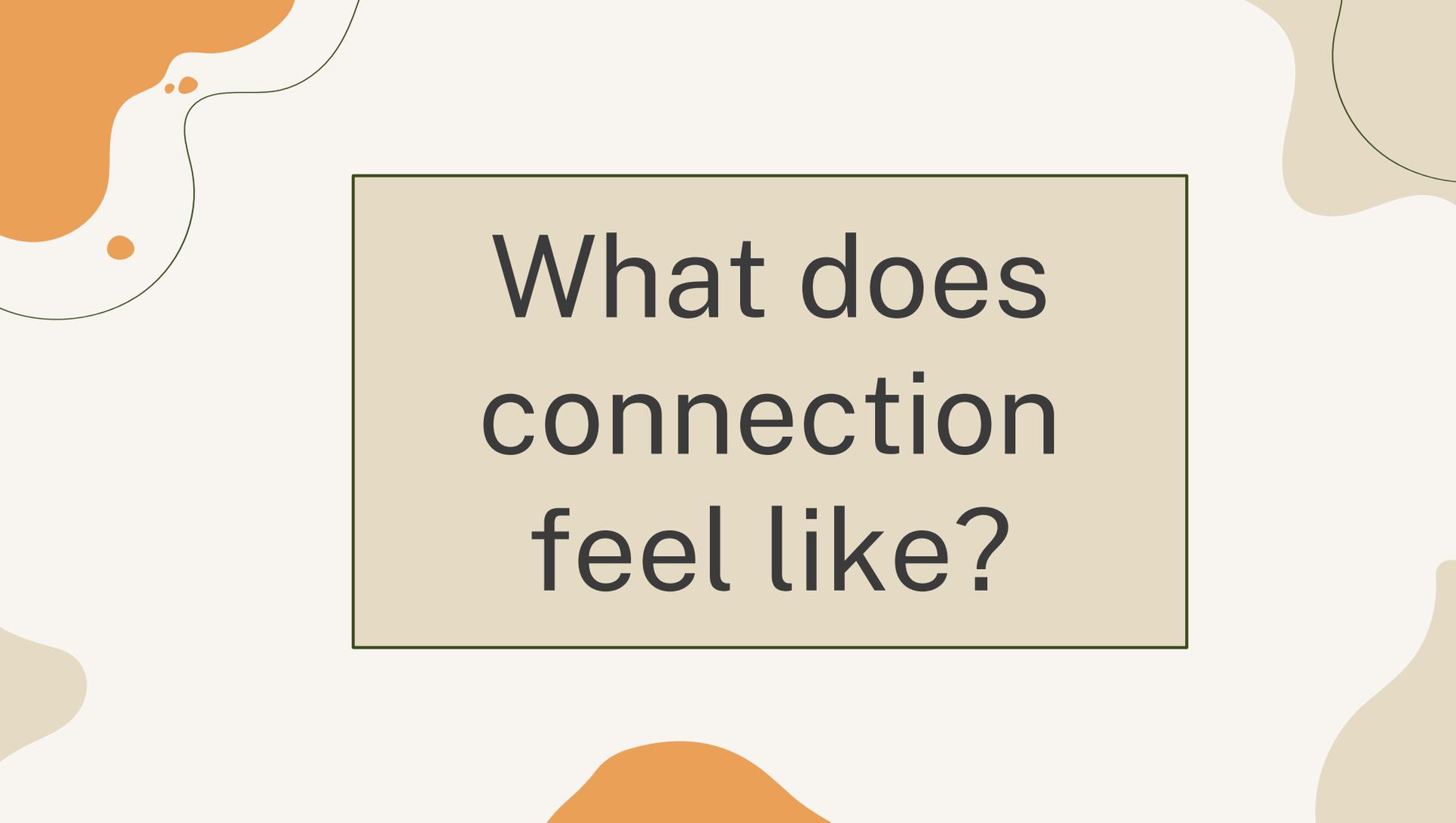


Transforming Health Care Culture Through Conversations

Janielle Bryan, MPH CHES

Stephen and Sandra Sheller 11th
Street Family Health Services

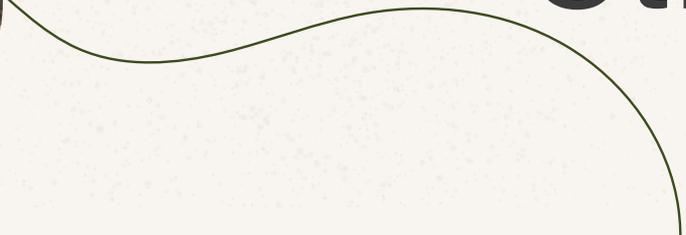


The background features abstract, organic shapes in shades of orange and beige. A large, irregular orange shape is in the top-left corner, and a smaller one is at the bottom. Beige shapes are scattered in the top-right and bottom-right areas. The central text is contained within a light beige rectangular box with a thin black border.

What does
connection
feel like?



Intro of 11th Street



Background

Stephen and Sandra Sheller 11th Street Family Health Services of Drexel University — a federally qualified health center in North Philadelphia operated in partnership with the Family Practice & Counseling Network — sits in a neighborhood in transition.

Four public housing developments surround the center, but blocks away are new bars, restaurants, a gin distillery, and rehabbed rowhouses — all signs of the gentrification taking place in pockets across a city that still ranks as the poorest of America's major metro areas.



A Glimpse of History

1996

The School of Nursing at MCP/Hahnemann University entered into an agreement with the Philadelphia Housing Authority (PHA) to address health issues of residents in Philadelphia's 11th Street Corridor.

1998

3.3 million grant was secured from the federal Health Resources and Services Administration (HRSA), in partnership with the PHA, to build a freestanding 17,000 square foot state-of-the-art health center

June 2002

The Center entered into a "linkage" agreement with the Family Practice and Counseling Network, which gave the center access to cost based reimbursement and grant funds for the uninsured through their Federally Qualified Health Center (FQHC) status.

September 2002

The new building opened

2010

Drexel acquired the land adjacent to the Center, and with this acquisition will be able to increase the Center's physical space through an addition to the existing building.

June 2014

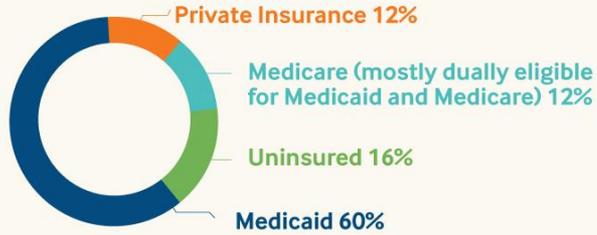
Drexel University broke ground for a 17,000 sq. ft. addition.

2015

The expansion was complete in June 2015, with a Ribbon cutting celebration on 11.11.15.

11TH STREET: PATIENTS AND NEIGHBORHOOD

85% of the population is African American



2 of 3
are female



1/3

are obese

12%

have diabetes

20%

have depression

THE POVERTY RATE

in the fifth district of North Philadelphia is

36%

THE POVERTY RATE

in the part of the district where the 11th Street health center is located exceeds

40%

What I Do

Partnering with community leaders and advocates

Connecting with sectors outside of public health that impact overall health

Bridge the gap between community needs and resources

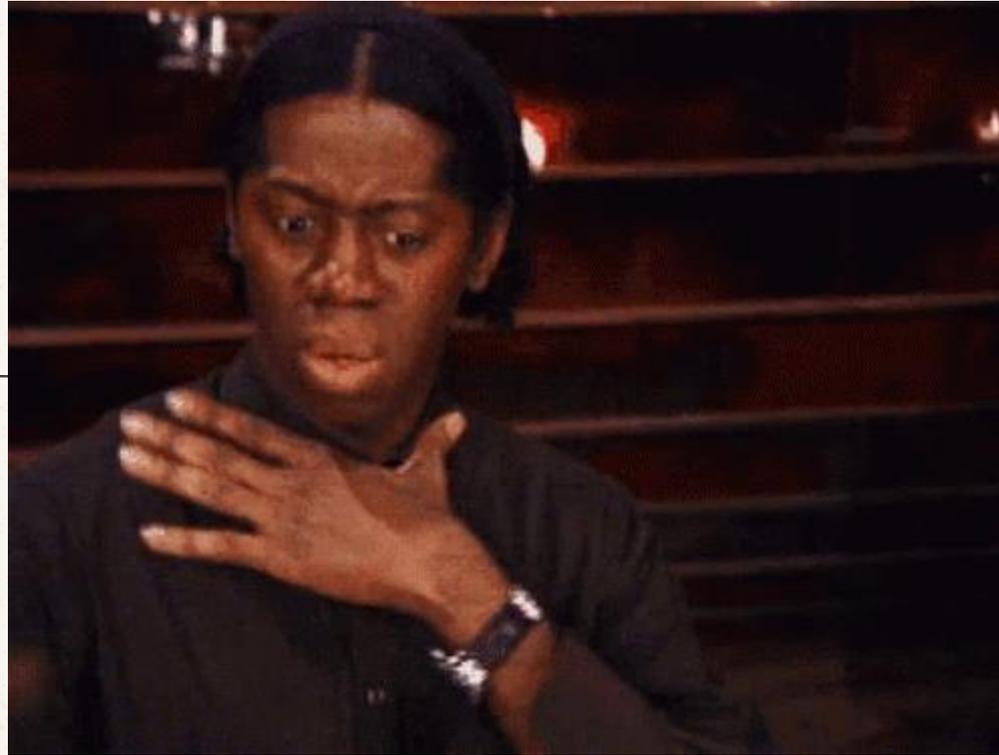


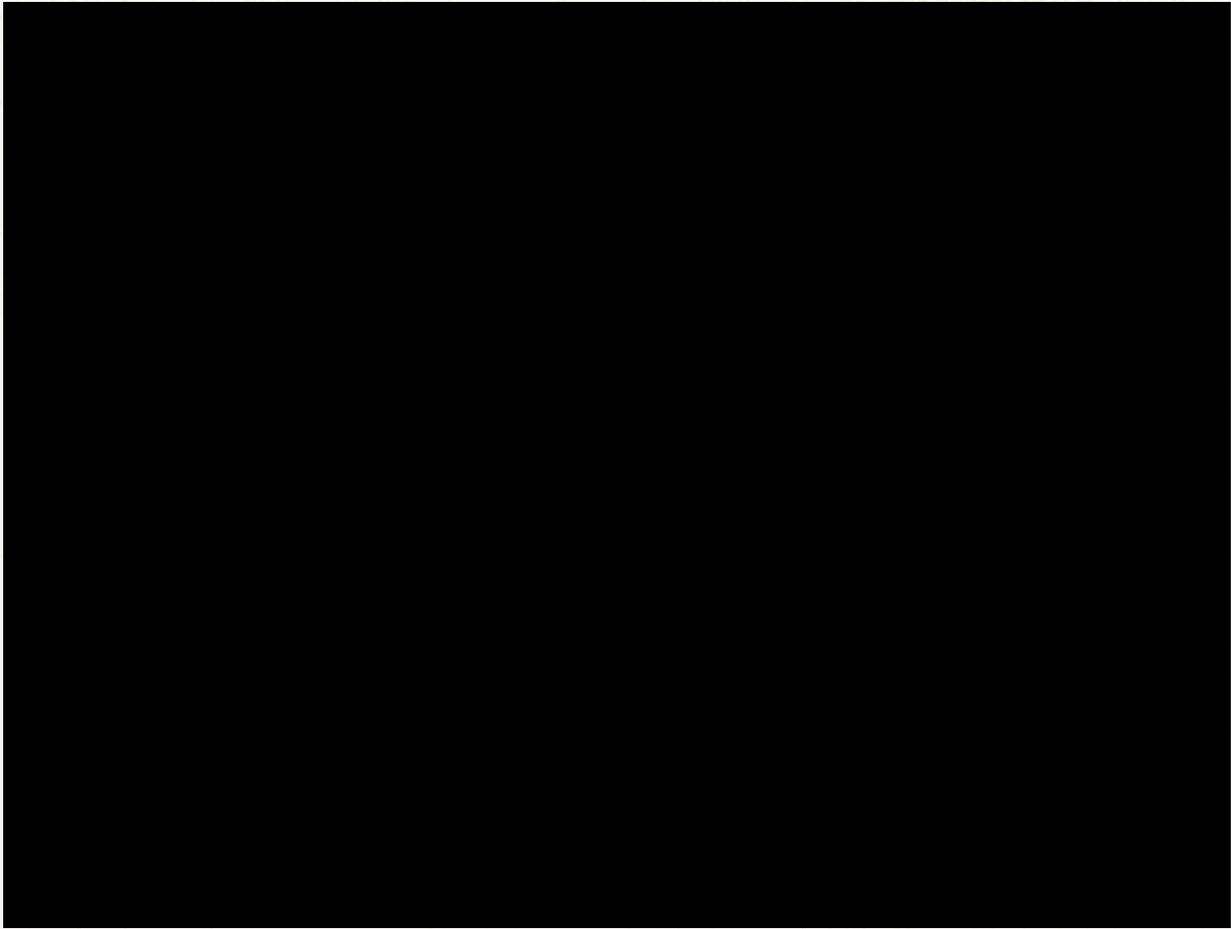
Photo Showcase



The Case of the Ringing Phones











Gaining Clarity



**Why is this
important to us as
an organization?**



**Why is this
important to me?**

**Thank
You!**