

From: HCBSMeasures <HCBSMeasures@Lewin.com>

Sent: Monday, April 29, 2024 4:06 PM

To: HCBSMeasures <HCBSMeasures@Lewin.com>

Subject: Thank You for Attending the HCBS Quality Measure Set Experience of Care Survey Measures Webinar

Good afternoon,

The Centers for Medicare & Medicaid Services (CMS) would like to thank you for attending the Money Follows the Person (MFP) CY 2026 Reporting: Home and Community-Based Services (HCBS) Quality Measure Set –Experience of Care Survey Measures webinar.

Please complete a brief post-event survey to provide feedback:

<https://app.smartsheet.com/b/form/5269e3b175b641cbacd0cb360dfa3fd7>

For additional information about the measures mentioned during today's call, please review the resources on the following websites:

- **Consumer Assessment of Healthcare Providers and Systems Home and Community-Based Services (HCBS CAHPS®)**
 - CMS HCBS CAHPS Survey and Updated Technical Assistance Materials: <https://www.medicaid.gov/medicaid/quality-of-care/quality-of-care-performance-measurement/cahps-home-and-community-based-services-survey/index.html>
 - AHRQ CAHPS Guidance: <https://www.ahrq.gov/cahps/surveys-guidance/hcbs/index.html>
 - AHRQ HCBS CAHPS Survey Database: <https://cahpsdatabase.ahrq.gov/HCBSSurveyGuidance.aspx>
 - AHRQ Guide to Quality Improvement: <https://www.ahrq.gov/cahps/quality-improvement/improvement-guide/5-determining-focus/index.html>
 - Guide to Analyzing CAHPS Data: <https://www.medicaid.gov/medicaid/quality-of-care/downloads/hcbscahps-appk-data-analysis-guide.pdf>
- **National Core Indicators—Intellectual and Developmental Disabilities (NCI® -IDD) and National Core Indicators - Aging and Disabilities (NCI-AD™)**
 - NCI-IDD Website: idd.nationalcoreindicators.org
 - NCI for Aging and Physical Disabilities (NCI-AD): <https://nci-ad.org/>
 - 2022-2023 NCI National Reports: <https://www.nationalcoreindicators.org/>
 - Frequently Asked Questions: [Frequently Asked Questions \(nationalcoreindicators.org\)](https://www.nationalcoreindicators.org/frequently-asked-questions)
 - NASDDDS: <https://www.nasddds.org/>
 - ADvancing States: www.advancingstates.org
 - HSRI: www.hsri.org
- **Personal Outcome Measures® (POM)**
 - POM Adult manual: <https://www.c-q-l.org/wp-content/uploads/2020/03/2017-CQL-POM-Manual-Adults.pdf>

- POM Child & Youth manual: <https://www.c-q-l.org/wp-content/uploads/2021/03/2021-CQL-POM-Manual-Children-Youth.pdf>
- POM technical measure specifications: <https://www.c-q-l.org/wp-content/uploads/2024/03/Adult-POM-Measure-Specifications-1.pdf>
- POM validation testing report: <https://doi.org/10.1016/j.dhjo.2017.12.003>
- HCBS Settings Rule POM Crosswalk: Toolkit for States : <https://www.c-q-l.org/wp-content/uploads/2019/12/Toolkit-For-States-2017.pdf>
- Additional POM guides, webinars, and information: <https://www.c-q-l.org/tools/personal-outcome-measures/>

Thank you,
HCBS Measures Team

***** IMPORTANT - PLEASE READ *****

This e-mail, including attachments, may include confidential and/or proprietary information, and may be used only by the person or entity to which it is addressed. If the reader of this e-mail is not the intended recipient or his or her authorized agent, the reader is hereby notified that any dissemination, distribution or copying of this e-mail is prohibited. If you have received this e-mail in error, please notify the sender by replying to this message and delete this e-mail immediately.