

Advancing Service Equity through Diversity, Inclusion, and Accessibility in Health Payer Contracting for Centers for Independent Living & Statewide Independent Living Councils

Thursday – May 16, 2024



Webinar Guidance

Audio Options

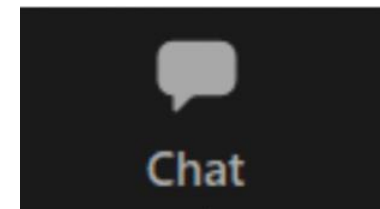
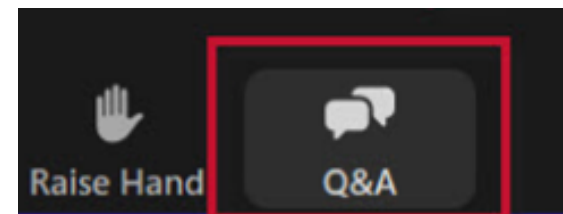
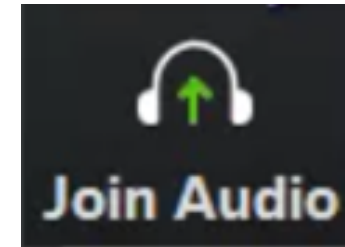
Use your computer speakers, **OR** dial in using the phone number in your registration email. All participants are muted.

Questions and Answers (Q&A)

You can submit questions for the speakers at any time during this presentation. On the Zoom module on the bottom of your screen, click the Q&A icon, type your question in the box and submit.

Chat Feature

The Chat feature allows webinar attendees to communicate for the duration of the webinar.




CLICK HERE TO START CHAT

Accessibility

- ASL Interpreters
- CART / Live Captioning
- Raise Hand Function (Alt +Y)
- Chat



Funders / Partnership

Today's webinar is made possible by the Administration for Community Living, the John A. Hartford Foundation, and the SCAN Foundation in conjunction with the Aging & Disability Business Institute. The Aging & Disability Institute is operated by USAging in partnership with ILRU.



Aging & Disability Business Institute

The mission of the Aging and Disability Business Institute (Business Institute) is to build and strengthen partnerships between community-based organizations (CBOs) and the health care system—a vision intended to improve the health and well-being of America’s older adults and people with disabilities through improved and increased access to quality services and evidence-based programs.



Learning Objectives

- Attendees will understand the value of fostering diversity, equity, inclusion, and accessibility within contractual partnerships between CILs / SILCs and Health Payers.
- Attendees will understand the importance of equitable access to healthcare for individuals with disabilities and how collaborative partnerships between CILs and / or SILCs and Health Payers can further this access.



Learning Objectives Continued

- Attendees will understand the obligations of their CIL or SILC in advancing diversity, equity, inclusion, and accessibility and how to do so in an innovative and meaningful manner with Health Payers.
- Attendees will understand how CILs and SILCs are best suited to contractually support and empower Health Payers with meeting / exceeding their requirements to advance diversity, equity, inclusion, and accessibility.



Facilitator & Speakers

- Amber O'Haver, Chief Revolutionary Officer at Disability Revolution, Inc.
- Audrey Schremmer, Executive Director at Three Rivers, Inc.
- Richard Fredrickson, Business Development at Centene



Evaluation Survey

Your feedback is important to us! At the end of this webinar, you will have the opportunity to complete a brief evaluation survey:

https://uthtmc.az1.qualtrics.com/jfe/form/SV_37uViEL8K0VOYu



Discussion Question / Prompt 1

Why is DEIA an important and necessary component to Health Payer contracting with disability-led, consumer-controlled entities such as CILs / SILCs?



Discussion Question / Prompt 2

What is the benefit of having DEIA as a focus within contractual partnerships between Health Payers and CILs / SILCs?



Discussion Question / Prompt 3

What does equitable access to healthcare mean and look like for people with disabilities, especially for folks who are multiply marginalized?



Discussion Question / Prompt 4

How can prioritizing DEIA within CIL / SILC Health Payer contracts play a key role in fostering equitable access to healthcare for our peers with disabilities?



Discussion Question / Prompt 5

What are some innovative and meaningful ways that Health Payers and CILs / SILCs can contractually collaborate to advance DEIA for the individuals with disabilities they are both tasked to serve / support?



Discussion Question / Prompt 6

Health Payers are often working to meet or exceed federal and state requirements to advance DEIA --- Can you share how the lived experience and expertise of individuals with disabilities at CILs / SILCs can be a major asset to Health Payers in meeting and exceeding these obligations?



Discussion Question / Prompt 7

What are some successful DEIA initiatives and / or promising practices that have been identified as the result of contractual partnerships between CILs / SILCs and Health Payers?



Discussion Question / Prompt 8

What are your top pieces of advice for CILs / SILCs looking to collaborate and contract with Health Payers? And how can they ensure DEIA is central to these partnerships?



Audience / Attendee Q & A

YOUR turn!

What are you curious about? What else can we share with you today?



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