

# Aligning Systems to Expand Evidence-Based Home Visiting



ACCORDS

ADULT AND CHILD CENTER FOR OUTCOMES RESEARCH AND DELIVERY SCIENCE

UNIVERSITY OF COLORADO CHILDREN'S HOSPITAL COLORADO

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- Advisory Committee:
  - Chris Arestides, MPH, BSN, RN
  - Jade Woodard, MPA
  - David Olds, PhD



Helping First-Time Parents Succeed«

#### Research Team

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Health Systems, Management & Policy

colorado school of **public health** 





# Aligning Systems to Support Families Facing Adversities

- Child poverty is greater in the US than in most other well-resourced countries
   (Gitterman et al. 2016)
- Public health programs use home visiting (HV) to help families achieve economic self-sufficiency and prevent adverse outcomes associated with poverty
- HV programs are part of the broader system of care to improve family well-being
- Families facing adversities often interact with multiple systems (Miller at al. 2022) that are not designed to function cohesively (Campbell et al. 2020)
  - Infrequent communication
  - Little alignment in purpose

Aligning the delivery and financing systems for public health/prevention, social supports/community services, and medical/health care can create broader systems of care to improve the health of young children and their families



# **Nurse-Family Partnership**

- Evidence-based, voluntary, intensive nurse home-visiting program
- Goals:
  - Improve pregnancy outcomes
  - Improve child health and development
  - Improve families' economic self-sufficiency

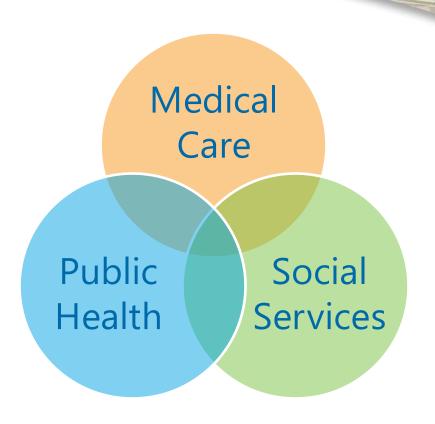






## Study Aims (2020-2023)

- Aim 1. Assess degree of collaboration by site between Nurse-Family Partnership (NFP) and partners across sectors
- Aim 2. Estimate the relationship between site-level collaboration and program outcomes
  - Examine differences by financing sector
- Aim 3. Identify and disseminate best practices of successful collaboration with health systems and social services







# Theory of Change

#### Systems Alignment

- Shared mission/goals
- Leadership/champions
- Shared resources
- Financial mechanisms



**Organizational** Collaboration



Increased Care Coordination







Client Retained in Program

Client characteristics

Nurse characteristics

Site characteristics

Neighborhood characteristics

**Improved** Client Self-**Efficacy** 

Client Risks & Family **Outcomes** 



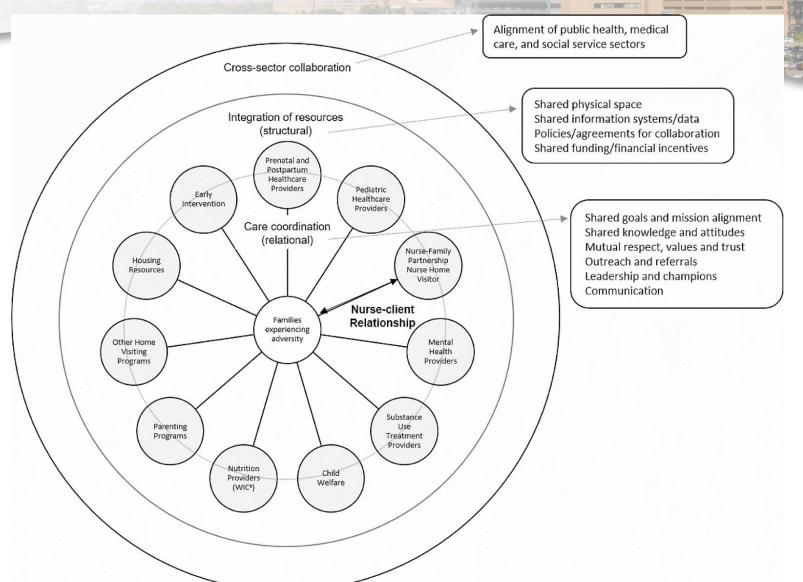
#### Interpersonal Factors

- Perceived need/value
- Relational coordination
- Knowledge/awareness

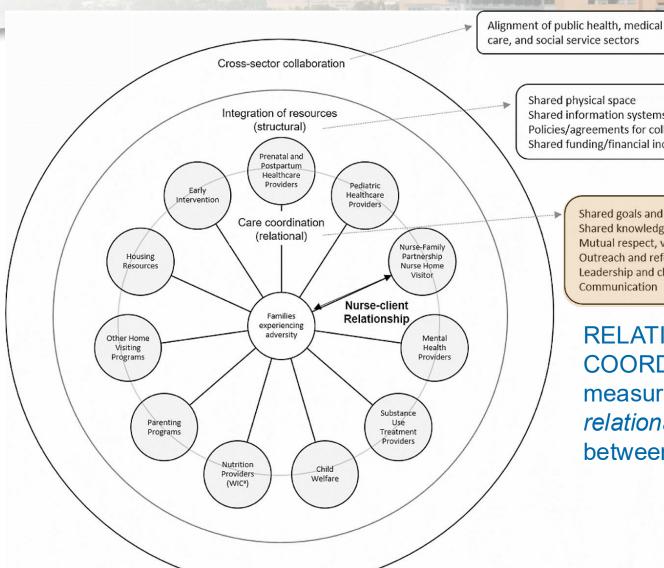
Local, State & Federal Policies









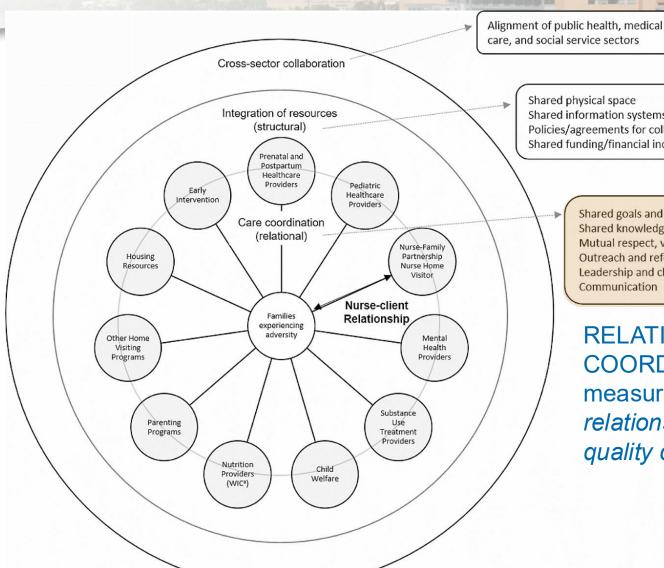


Shared physical space Shared information systems/data Policies/agreements for collaboration Shared funding/financial incentives

> Shared goals and mission alignment Shared knowledge and attitudes Mutual respect, values and trust Outreach and referrals Leadership and champions Communication

RELATIONAL COORDINATION measures relational factors between providers



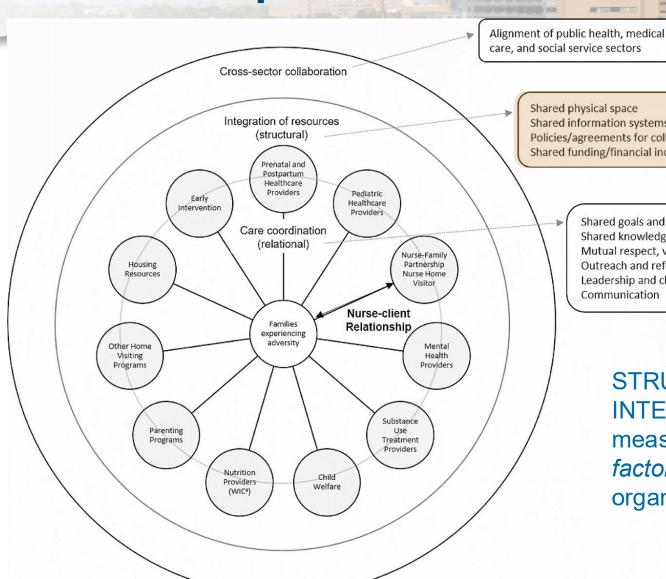


Shared physical space Shared information systems/data Policies/agreements for collaboration Shared funding/financial incentives

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RELATIONAL COORDINATION measures *high quality* relationships + high quality communication



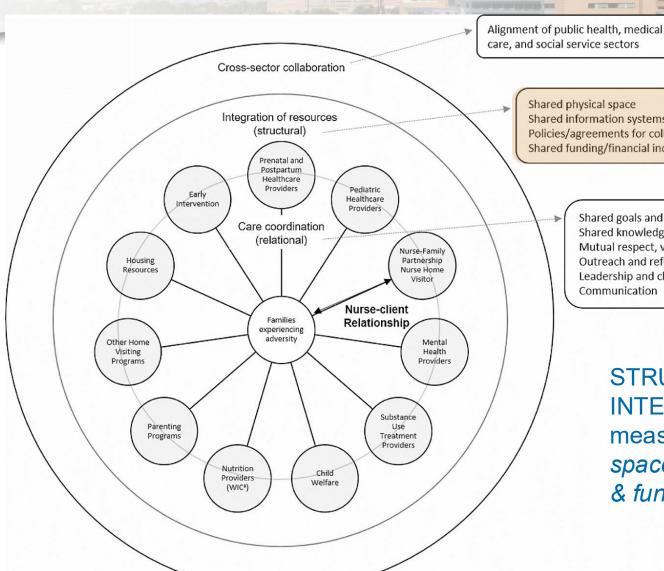


Shared physical space Shared information systems/data Policies/agreements for collaboration Shared funding/financial incentives

> Shared goals and mission alignment Shared knowledge and attitudes Mutual respect, values and trust Outreach and referrals Leadership and champions Communication

> > STRUCTURAL **INTEGRATION** measures structural factors between organizations





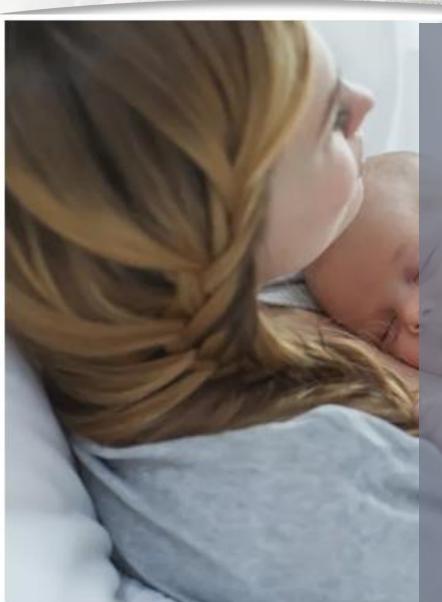
Shared physical space Shared information systems/data Policies/agreements for collaboration Shared funding/financial incentives

> Shared goals and mission alignment Shared knowledge and attitudes Mutual respect, values and trust Outreach and referrals Leadership and champions Communication

> > STRUCTURAL **INTEGRATION** measures shared space, data, policies & funding



#### Panel Survey Findings (2018, 2020, 2021)



- Moderate relational coordination among all providers (M=3.21, M=3.21, M=3.23; *p*>0.1)
- Highest coordination with WIC and women's care
- Lowest coordination with substance use treatment providers and housing
- Little shared resources among all providers (Mean Sum=6.07, Mean Sum=6.02, Mean Sum=6.07; p>0.1)
- Greatest integration with other home visiting and WIC
- Lowest integration with substance use treatment providers and housing



# Collaboration Changes over time

- Improved coordination with Women's Care providers
- **Decreased coordination** with Parenting Programs
- Less integration with Parenting **Programs**

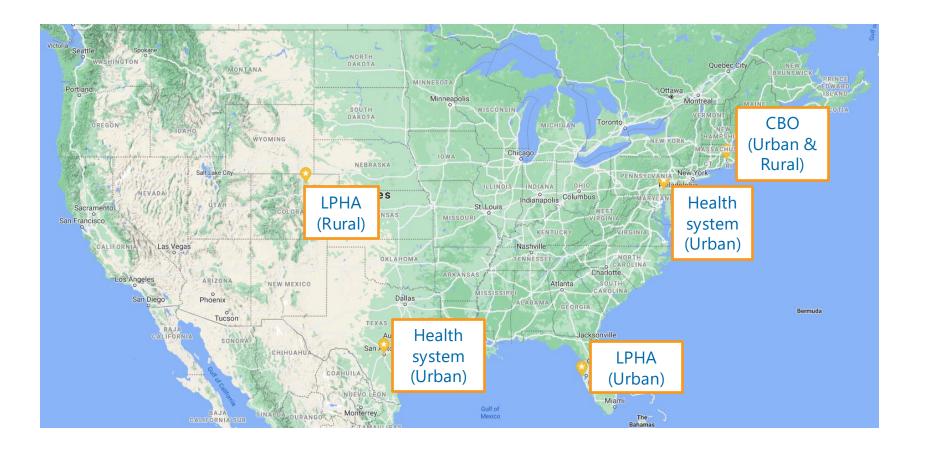






#### **Qualitative Case Studies**

- 5 exemplary NFP sites with strong coordination and integration
- In-depth qualitative interviews with NFP staff, community providers, NFP clients





#### **Best Practices from Case Studies**







Collaboration & Funding Survey data

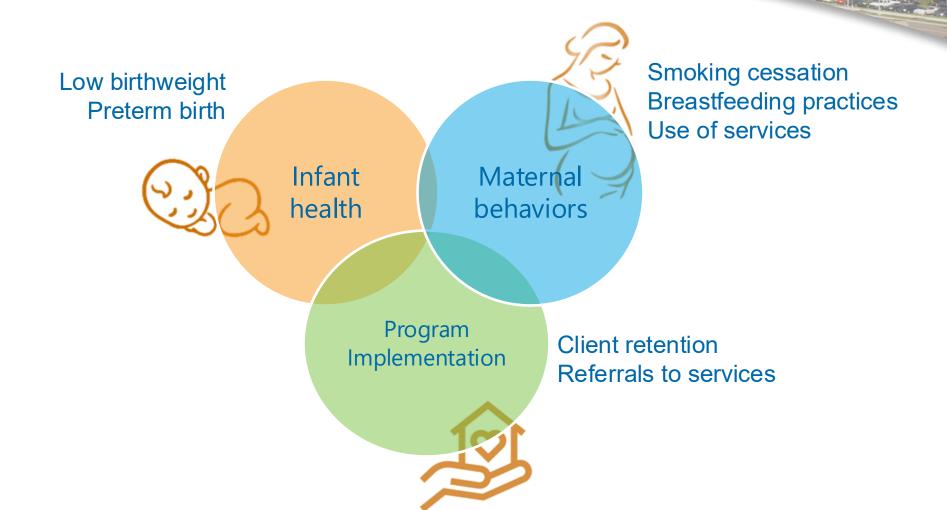
NFP Program Data



- NFP clients with their first visit between Jan 1, 2015 and Dec 31, 2021
- Clients matched to nurse who conducted first 4 home visits with that client
- Inclusion criteria: 4+ visits
- Exclusion criteria: ceased participation due to moving, miscarriage, lost custody, child death
- Covariates: client-, nurse-, site-, neighborhood-level



# NFP Outcomes of Interest





#### Collaboration matters but not for all outcomes

- Collaboration + client retention (Williams et al. 2023 doi:10.1007/s11121-023-01538-w)
  - **Integration with CPS** associated with  $\uparrow$  retention
  - **Integration with other home visiting and Early Intervention** associated with **↓** retention
  - **Agency type** plays a role
    - Health care systems and educational institutions associated with  $\uparrow$ retention





Collaboration + client retention (Williams et al. 2023 doi:10.1007/s11121-023-01538-w)

Sector	Examples
Public Health	MIECHV, Title V, Tobacco Settlement
Health Care	Medicaid reimbursement, Health system/foundation
Social Services	Child welfare, TANF, Justice system
Mixed	Pay for Success, Multi-sector nonprofits (e.g., United Way)



- **Primary Funding sector** plays a role
  - Funding by health care sector associated with  $\downarrow$  retention
  - Funding by mixed sectors associated with ↑ retention



- Collaboration + referrals to/use of services (Williams et al. 2025 doi:10.1111/1475-6773.14457)
  - Coordination with Early Intervention, mental health, substance use treatment, and pediatric care associated with  $\uparrow$  service referrals
  - **Integration with WIC and housing** associated with  $\uparrow$  service referrals
  - **Provider-specific coordination AND integration** associated  $\uparrow$  service usage (WIC, housing, EI, mental health)
  - **Provider-specific coordination** associated  $\uparrow$  service usage (substance use treatment and child health care)





- Collaboration + maternal-child health outcomes (Williams et al. Under review)
  - Coordination with women's care and integration with mental health associated with \ \ \ breastfeeding initiation
  - **Integration with mental heath** associated with  $\uparrow$  breastfeeding continuation (6- and 12months)
  - No relationship with low birthweight, preterm birth or prenatal smoking cessation





#### **EHR Access + Provider Coordination**

(Williams et al. 2025 doi:10.1111/1475-6773.70006)

• 34% of respondents (n=91) have access to NFP clients' EHR

EHR Component	NFP teams with access, n (%)
Read access	83 (91%)
Documentation	58 (64%)
Referrals to NFP	48 (53%)
Communications with PCP	47 (52%)
Notifications to NFP	39 (43%)
Billing	34 (37%)
Referrals to other services	28 (31%)
Communications with NFP client	22 (24%)

- EHR access varies by agency type
  - More health care NFP sites have access (56%)
  - Degree of EHR integration did not differ by agency type
- EHR access associated ↑ relational coordination with women's care and pediatric care providers





## **Discussion & Summary**

- Collaboration dynamics are complex, but stable during our project period
- Collaboration = Relationships + Facilitating Structures

RELATIONAL COORDINATION



- Shared goals/missions, leadership support, program champions support effective collaboration
- Collaboration matters but not for all NFP outcomes AND depends on the provider type
- EHR access supports improved coordination with primary care providers



#### **Looking Forward**



- Relational coordination with substance use treatment providers can be strengthened
  - Co-develop and pilot an innovation to the NFP model to support pregnant and parenting people with SUD with a focus on systems alignment (strengthening relational coordination and integrating resources)
- Families supported by NFP and Part C
   Early Intervention partially overlap, would benefit from complementary service delivery models
- Lack knowledge about who is jointly served by these two programs and they collaborate
  - Understand how to improve the delivery of NFP and El services
  - Systems alignment as a mechanism to improve referrals to, connections with and continued engagement in EI for dually eligible families



# Peer-Reviewed Papers and Case Studies

- Williams VN, Brooks-Russell A, McManus BM, Yost E, Olds DL, Tung GJ. National survey of nurse home visitor collaboration with health care and social services. *Public Health Nurs* 38, 825–836 (2021). https://doi.org/10.1111/phn.12897
- Williams, V.N., McManus, B., Brooks-Russell, A. et al. Cross-sector collaboration between public health, healthcare and social services improves retention: Findings from a nurse home visiting program. Prev Sci 24, 1209–1224 (2023). https://doi.org/10.1007/s11121-023-01538-w
- Williams, V.N., Franco-Rowe, C.Y., Lopez, C.C. et al. Structural and relational factors for successful cross-sector collaboration in home visiting: a multiple case study. BMC Health Serv Res 24, 316 (2024). https://doi.org/10.1186/s12913-024-10719-4 – OPEN ACCESS
- Williams VN, Franco-Rowe C, Knudtson M, Tung G, Allison M. Changes in cross-sector collaboration between nurse home visitors and community providers in the United States: A panel survey analysis. *Health Serv Res* 59(Suppl. 1), e14242 (2024). https://10.1111/1475-6773.14242 — OPEN ACCESS
- Williams, V.N., Knudtson, M.D., Allison, M.A. and Tung, G.J. Coordination and integration of providers across sectors improves referrals to and connections with services for clients engaged in home visiting. *Health Serv Res* e14457 (2025). <a href="https://doi.org/10.1111/1475-6773.14457">https://doi.org/10.1111/1475-6773.14457</a> OPEN ACCESS
- Williams, V.N., Knudtson, M.D., Allison, M.A. and Tung, G.J. Association of electronic health records access and coordination between primary care providers and public health nurse home visitors in the United States. *Health Serv Res* e70006 (2025). <a href="https://doi.org/10.1111/1475-6773.70006">https://doi.org/10.1111/1475-6773.70006</a> OPEN ACCESS
- Qualitative Case Study 1. <u>Brief Rural Health Department Western</u>
- Qualitative Case Study 2. <u>Brief Urban Health System Mid-Atlantic</u>
- Qualitative Case Study 3. <u>Brief Urban Health System SouthCentral</u>
- Qualitative Case Study 4. <u>Brief Urban Health Department Southeastern</u>
- Qualitative Case Study 5. <u>Brief CBO Northeastern</u>
- Best Practice Guide



# **Questions?**



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